

Pastoral Care Policy

Implemented:	June 2019
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Reviewed:	June 2020 (JH), June 2021 (JH), June 2022 (HB), June 2023 (HB)
Next Review:	June 2024

Policy Aims

STAR Exeter recognises that students have needs beyond the purely educational and strives to provide students all necessary support with regard to their physical, emotional and spiritual wellbeing. The Pastoral Care Policy sets out how the school will ensure that all the students' pastoral needs are met during their time with us. Details of specific provision for safeguarding students under 18 can be found in the 'STAR Exeter Safeguarding Policy'.

Induction

Upon enrolment all students are given a thorough induction in which they are given information about the school, Exeter and life in the UK. As part of the induction students' attention is drawn to the support personnel at STAR Exeter are and who they can turn to if on need of assistance. Students are encouraged to alert staff to any issues they might have inside and outside of the school.

Pastoral Support

STAR Exeter operates an open-door policy with regards to student needs. Managers and support staff will be available outside of class hours to help students with any issues or needs that they might have, either inside or outside of the school. These may include:

- Booking external examinations
- Registering with a GP
- Making a GP appointment
- Opening a bank account
- Dealing with sponsors / embassies
- Applying to university
- Conflict with other students
- Family problems
- Financial worries
- Finding accommodation
- Home sickness / culture shock

Pastoral Feedback from Students

Every Monday morning the class teacher will take a few minutes to ask the students about their wellbeing. During every tutorial the tutor will ask the student about any pastoral issues that they might be having. Any

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issues raised will be recorded and shared, if appropriate, with the relevant staff member, who will endeavour to help the student address this issue.

Student Monitoring

Teachers, managers and support staff will look out for signs that a student might be having difficulties and is in need of pastoral support. Signs include, but are not limited to:

- Deterioration in attendance / frequent unexplained absences
- Change in mood / demeanour
- Decline in academic performance
- Lack of concentration in class
- Lack of engagement with other students

Any concerns raised will be followed up by relevant staff with sensitivity and confidentiality, to ascertain what support can be offered to the student.

Prevent

Radicalisation and being drawn into extremist ideology represent a threat to the physical and emotional wellbeing of students. To counter possible radicalisation of students, all staff are trained in 'Prevent', both through online and in-house training. Any concerns about possible radicalisation will be referred to the Prevent Lead. Full details of can be found in the 'STAR Exeter Prevent Extremism Policy.'