

Cookie and Privacy Policy

Implemented:	June 2019
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Reviewed:	June 2020 (JH), June 2021 (JH), June 2022 (HB), June 2023 (HC)
Next Review:	June 2024

STAR Exeter (**we, us, our**) is committed to protecting and respecting your privacy. We take the privacy of all of our customers and site users seriously and take great care to protect your personal information.

Company Information

89a Queen Street, Exeter, Devon EX4 3RP

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Privacy & General Principles

This policy governs any kind of processing (including collection, use, transfer, storage and deletion) of personally identifiable information (any information that may be used to identify a physical person, and any other information associated therewith) about natural persons using this website. This policy applies to our processing of data collected through any means, actively as well as passively, online from persons located anywhere in the world. Any question regarding our processing of personal data may be directed to: info@starexeter.com

Please read the following policy carefully to understand what information we may collect from you, how we may use it, and your rights in respect of our use.

We will be guided by the following principles when processing data:

- We will only collect data for specific and specified purposes;
- We will not collect data beyond what is necessary to accomplish those purposes;
- We will not use data for purposes other than that for which the data was collected, except as stated herein, or with prior consent;
- We will not transfer data to third parties or across borders, except as stated herein, or with prior consent;
- We will seek to verify and/or update data periodically, and we will accept requests for amendments of personal data;
- We will apply high technical standards to make our processing of data secure;
- Except when stated herein, we will not store data in identifiable form longer than is necessary to accomplish its purpose, or as is required by law.

Cookie and Privacy Policy

IP Addresses and Cookies

From any point after you have entered our website we may collect information about your computer, including where available your IP address, operating system and browser type, for user analysis. This is statistical data about our users' browsing actions and patterns, and does not identify any individual, unless that information has been given by a user with informed consent.

We may obtain information about your general Internet usage by using a cookie file, which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and to deliver a better and more personalised service. In summary, the cookies we use enable us:

- To estimate our general audience size and how they use our site
- To recognise you when you return to our site
- To store information about your preferences to allow us to customise our site according to your individual interests
- To speed up your searches

We will also permit certain third parties to collect cookies during the time you use our website. In summary, the cookies will enable us to:

- Track the first and last pages you visit and your total number of visits to the website
- Track how long you spend on any page existing within our website
- Track how you have been visiting the website
- Track how you came to access the website including any keyword searches, search engine information or referrer
- Track the resources that you access.

How we will use your information

We may use information held about you in the following ways:

- To create a profile for you to help us provide a more personalised service which is suited to meet your preferences.
- To ensure that content from our site is presented in the most effective manner for you and your computer.
- To send you our newsletters or provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our service.

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Opting Out

Personal Information - In the course of using this website or conducting business with STAR Exeter personal information may have been freely given by the user for contact purposes (name, address, telephone number, email). You can contact us at anytime to have these details removed from our database.

Cookies - Most browsers automatically accept cookies. You can prevent cookies from being stored on your computer or device by setting your browser to not accept cookies. Some browsers provide a mode where cookies are always deleted after a visit. The exact instructions for this can be found in the manual for your browser. You can delete cookies already on your computer or device at any time. If you choose not to accept cookies at all, you can still visit our website, however we cannot guarantee an optimum experience without cookies.

Changes to our Privacy and Cookies Policy

Any changes we may make to our Privacy and Cookies Policy in the future will be posted on this page. Please check this page from time to time to ensure that you are aware of any changes to our Privacy and Cookies Policy. Your continued use of this website will be deemed to signify your acceptance to any changes to our Privacy and Cookies Policy.

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Acceptable Use

You may only use our site for lawful purposes. You may not use our site:

- In any way that breaches any applicable local, national or international law or regulation.
- In any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect.
- To transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam).
- To knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.
- Not to reproduce, duplicate, or copy any part of our site without our express permission.

Links

Our website may contain links to and from websites operated by individuals and companies over which we have no control. If you follow a link to any of these websites, please note that these websites have their own privacy and terms of use policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.